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About this report


The 2017 Corporate Responsibility Report (CR Report) was prepared in accordance with the international G4 Guidelines (Core Option) issued by the Global Reporting Initiative (GRI). The material issues selected for the report are based on the results of our materiality analysis. The CR Report also serves as an Advanced Level Communication on Progress (COP) on our commitment to the ten principles of the UN Global Compact (UNGC). The linkages to the UNGC's ten principles are based on the UNCI/GRI publication "Making the Connection". The UNGC principles have been integrated and noted accordingly in the GRI Index.

Publication and report formats

This CR Report was published on March 7, 2018. It is available online, in PDF format, and in print in both German and English. The CR Report is published annually and issued concurrently with the Annual Report. The previous year's report was published on March 8, 2017. Deutsche Post DHL Group has published CR reports since 2003, all of which can be downloaded from the Group's website.

 [CR Report archive](#)

Independent third-party review


Report content on material issues as well as other content were independently reviewed by the audit firm PricewaterhouseCoopers (PwC), Frankfurt am Main at the request of the Board of Management. The reviewed content has been marked with the  symbol in the CR Report. Information on the scope and outcome of the review can be found in the Assurance Report.

 [Assurance Report](#)

Reporting scope

The information provided in the CR Report covers the period from January 1 to December 31, 2017 and applies to the entire consolidated group as described in the 2017 consolidated financial statements. As a result, all subsidiaries under the umbrella of the Deutsche Post DHL Group have been included in the reporting scope. Departures from this rule are indicated accordingly.



The 2017 list of consolidated companies (list of shareholdings) is available for download from the Group's website.

 [List of shareholdings](#)

Data measurement techniques and bases of calculations

Unless otherwise noted, "headcount" is used in the main text of the CR Report to refer to the number employees as of the reporting date (December 31, 2017).

The measurement techniques are explained where relevant in the CR Report. The basis on which data has been calculated, and information that is based fully or partly on estimates is similarly explained directly where it occurs. This also applies to any changes made in the calculation bases or adjustments to data made compared with the previous year.

In accordance with the Greenhouse Gas Protocol, Scope 2 greenhouse gas emissions are reported as gross CO₂e volumes using both the site-based and market-based methods. Unless referred to separately in the text, reported data is based on the market-based method. Our methodologies for calculating the data meet the requirements of the European Emissions Trading System (EU-ETS) as well as the  EN 16258 and  ISO 14064 standards.

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 [Assurance Report](#)



 [List of shareholdings](#)